

### **3. Frequently Asked Questions (FAQ)**

**Q: Why is LANTITE not taught in just one course?**

A: Our LANTITE Literacy Group Tuition Course and our LANTITE Numeracy Group Tuition are two, separate courses. The LANTITE Literacy and LANTITE Numeracy Exam are two important exams that require expert tutors to prepare you for it. There is a lot of content/concepts/skills required to be mastered in each exam, so having a separate course for each exam will give you the best preparation, rather than trying to amalgamate the two. Both courses are fantastic preparation for your upcoming LANTITE Exam/s.

**Q: I want to enrol in one or both of the courses, but I may not have time to attend all classes nor complete the homework regularly. Should I still enrol?**

A: To maximise your enjoyment of the course and to give yourself the best chance of passing your LANTITE Tests, we highly recommend attending each class, being an active participant by participating in all class activities and completing homework set.

**Q: I want to attend and pay for parts of a course or courses. Is that possible?**

A: No. Our courses have been designed to be attended in their entirety, which includes the teaching of important topics and skills required to pass LANTITE. If you want to focus on a selection of topics and skills, our LANTITE webinars, study booklets or One-on-one Tuition program may be better options for you.

**Q: I need to sit and pass both my LANTITE Literacy and LANTITE Numeracy Exams. When should I enrol in each course?**

A: We recommend that you sit the LANTITE Exams (Literacy and Numeracy) one at a time and not in the same exam window, so that you can allow yourself plenty of time to prepare for each different subject area adequately. Feel free to enrol in and complete first, the group tuition course for the LANTITE Exam (Literacy or Numeracy) that you feel less confident in.

If you must sit and pass both exams in the same exam window (as per instructions by your university, or in order to graduate or because of a pending job offer), feel free to complete both group tuition courses in the same four-week intensive course window. We will do our utmost best to support you as it will be a very busy time for you, studying both LANTITE Literacy and LANTITE Numeracy. All the hard work will be worth it.

**Q: Which type of live, real-time support would suit me best? Group or one-on-one tuition? Both options seem great.**

A: It's completely up to you.

Group tuition is a terrific option, if you would like to learn in a supportive, interactive group environment, with a specialist tutor, in an intensive, four-week course, with heaps of study materials provided and if you have limited time to prepare. Group tuition is cheaper, per hour, than one-on-one tuition.

One-on-one tuition provides hourly sessions with a specialist LANTITE tutor. Lessons are personalised and tailored to suit your learning needs and goals. An important 20-minute consultation must be attended prior to commencing hourly sessions.

One-on-one tuition is more expensive, per hour, than group tuition. Both group and one-on-one tuition programs are of high quality, comprehensive and are designed to help you achieve LANTITE Success.

**Q: When is the best time to sign up for group tuition support? Should I only sign up when I'm up to my final attempt?**

A: Our group tuition courses are designed to give you an excellent chance of passing your LANTITE, no matter what attempt you are up to. The earlier you receive expert support, the better chance of achieving LANTITE Success.

**Q: I've paid for the group tuition course/s. What happens next?**

A: Congratulations! This means that you have booked your place in our course/s and are ready to commence your class/es!

1. You will receive a confirmation/welcome email from Elizabeth, the Director.
2. Your tutor will email you, welcoming you to the course and to their class.

3. Each week, your tutor will email you information such as Zoom meeting links and passwords, as well as provide access to study materials (PowerPoint Presentations, online resources, worksheets, practice exams and class video recordings) and homework tasks via a restricted Google Drive folder.
4. Before the course begins, complete the short survey and the benchmark pre-test that is provided, prior to the commencement of the course/s. You can also watch our Performance Anxiety, Stress and Time Management Webinar. You have immediate access to our LANTITE Practice Exams when you register. We recommend that you complete these exams on a guided basis, as directed by your tutor.
5. The Director and your tutor will be available each week, if you wish to contact them during the week, if you have any questions or concerns.
6. The Director and your tutor will ask for feedback about how you found the course and will follow up with you if you require further support. The Director will send a survey halfway through the completion of the course and a Group Tuition Certificate/s of Completion when you've completed our course/s.

**Q: I cannot afford to pay upfront for the group tuition course/s. What do I do?**

A: You are welcome to pay in instalments, via our website. We have a range of payment options available, such as Afterpay and PayPal 'Pay in 4'. When you book, we will receive your payment in full (your financial institution will pay on your behalf). You then need to make fortnightly instalments to your financial institution.

**Q: I'm wanting to be prepared to sit and pass my LANTITE Exam/s. Will the group tuition course/s be enough?**

A: It is normal to feel anxious about the LANTITE Exam and to want to be as ready as possible, as it is an important exam. Be assured that our group tuition courses are intensive and comprehensive, designed to support and prepare you, along with your own independent study, to have you prepared for your LANTITE Exam/s in a short amount of time. If you need more support after the course/s has/have finished, there are other options available, such as one-on-one tuition. If you are not sure what to do, please reach out and ask us.

**Q: I cannot make it to a live class, or I am going to be late to a live class. What do I do?**

A: That's fine. All classes are recorded for you to watch afterwards. We encourage pre-service teachers to watch all classes again, even if they were present at the live class, so that they can maximise their learning of all skills and concepts taught. Please email your tutor to let them know you will be late or absent.

**Q: Can I keep using all the resources provided in the course, after the course has finished?**

A: Absolutely! Unlimited access.

**Q: I want to enrol in a/the course/s, but do not want to sit my LANTITE Exam/s straight away. I feel that I need more time to prepare. Is that ok?**

A: Of course! We encourage pre-service teachers to continue with independent study, using all the study materials provided and to enrol to sit their exam/s when they are ready.

**Q: The course/s was/were amazing, but I feel need more support after the course has finished. What should I do?**

A: You are more than welcome to receive one-one-one support from us, so that we can continue to support you, but in a one-on-one manner, building upon skills and concepts taught in the group tuition course/s. We will organise a 20-minute consultation for you to begin with. Please note that our group tuition tutors are also one-on-one tuition tutors.

**Q: I need support outside of class time. Can I email my tutor and receive more help, in addition to the group tuition classes?**

A: Your tutor will happily answer questions in the Q&A sessions at the end of each sessions and any quick questions during the week. If your questions are of a complex nature and require a longer period of time to answer, we recommend having one-on-one support with one of our LANTITE tutors, in addition to group

tuition classes. This can be organised for you, starting with an initial 20-minute consultation.

**Q: I want to have access to the class' content/notes/resources before the class commences. Is that ok?**

A: Our courses are taught and resources given on a guided basis. Your tutor will provide class materials/homework to read or complete a day before your next lesson, so that you are ready to participate in class activities. Your tutor will upload the class notes, study materials and video recording to your class' Google Drive folder, after your class has finished. We encourage pre-service teachers to attend our live sessions first, then continue studying using the resources uploaded after the class has been taught live. When pre-service teachers purchase their spot in a group tuition course, they receive immediate access to a Welcome Letter, pre-test, our LANTITE Practice Exams and our Performance Anxiety, Stress and Time Management Webinar.

**Q: I have not been able to attend live group tuition classes and/or I joined the course/s late. Am I able to have free one-on-one support from the group tuition tutor/s to catch up? May I receive a discount?**

A: Our group tuition tutors are only available as group tutors, not one-on-one tutors. Pre-service teachers have paid for group tuition support, not one-on-one support. If pre-service teachers joined the class late or cannot attend all live sessions, it is not the responsibility of the group tuition tutor to create complimentary catch-up sessions. Dates and times for our group tuition courses have been made available in advance. We have available a monthly newsletter, as well as weekly Facebook posts, to remind students of the course dates and times and when to book in. Pre-service teachers are not eligible for a discount because they cannot attend a live class or joined a course late. Please make use of the unlimited access to the video recordings to catch up on missed content.

Our one-on-one tutors are more than happy to assist pre-service teachers in catching up on live classes missed. Pre-service teachers are to watch all the video recordings and complete the homework set prior to meeting with a one-on-one tutor. Pre-service teachers are to choose a one-on-one tuition paid package (Bronze, Silver, Gold or Platinum). More information can be found [here](#).

**Q: I would like to preview the courses first and read group tuition testimonials before booking. Where can I find this?**

A: 1. You can read people's testimonials our [Testimonials page](#).

2. You can watch our [promotional video](#) and [preview \(sneak peek\) video](#).

3. Read our [Google Reviews](#).